



Oifig an Stiúirthóra Náisiúnta
Géaroibríochtaí

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An Bóthar Mileata, Cill Mhaighneann, Baile
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Deputy David Cullinane
Dáil Éireann
Leinster House
Dublin 2

27th July 2023

PQ 35061/23 - To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for the period of January to May for each year 2018 to date in 2023, inclusive, statewide and for each location, in tabular form; the average for all patients, the average for patients aged under 75; and the average for patients aged 75 or older.

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary question, which you submitted to the Minister for Health for response.

Business Intelligence within the HSE comprises of a central repository for activity information for Acute and Non Acute Services. This is known as the Business Intelligence Unit (BIU). Extensive amounts of data are collected, collated, validated and analysed by this unit. This data is used in performance monitoring and measurement which influences the HSE in taking both operational and strategic decisions.

The information requested has been provided in the attached Excel file supplied by the Acute BIU. The BIU reports on Emergency Department experience times in excess of 24 hours i.e. (6 hours, 9 hours, 24 hours and over 24 hours).

Yours sincerely,

Nessa Lynch
General Manager
Acute Operations